

## GOLF

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**PLEASE TAKE EXTRA CARE WHEN STEPPING ON AND OFF THE COURSE AND AVOID BALANCING OR HOVERING ON THE FRAME**

**NO FULL SWINGS** Please ensure that your club stays below waist height at all times as full swings can be dangerous and are unnecessary to play our course successfully.

**MINIMUM AGE** All participants should be at least 5 years old and younger children in particular should be supervised at all times by parents/guardian

**RESPECT OTHER PLAYERS** Always allow the group who are playing in front of you to complete the hole prior to your group commencing. Safe and appropriate distance between alternate groups not only ensures we promote a safe experience but also an enjoyable one for all.

**NO THROWING OF GOLF BALLS** Golf balls shouldn't be thrown at any time within Electric Thrill.

**NO CLIMBING OR TAMPERING WITH PROPS/OBSTACLES** Please refrain from climbing on or tampering with any of our props/obstacles. If your ball gets stuck or you are unsure, please ask a member of the staff team for help. Note sticking clubs inside of our props and obstacles can cause further damage.

**RETURN CLUBS AND WRIST BAND** Once you have completed your round, all clubs and wrist bands must be returned to the reception area for cleaning and safe storage.

## ARCADE

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**PROBLEM WITH A GAME** If you encounter a problem during one of your sessions, please ask a member of staff for assistance and refrain from banging, pushing or pulling the machines to resolve.

**TICKET REDEMPTION** Redemption of tickets can be made at the reception area, please note prizes can only be given for in line with the value of tickets. Prizes of a higher value, simply require more tickets for redemption. Staff are unable to override this policy.

**RESPECT OTHER PLAYERS** Please be sure to wait patiently for your turn and respect other users while they play, giving appropriate space when doing so.

## ALL AREAS

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**CHILD SUPERVISION** While we will do our utmost to provide a safe environment for all, parents/carers are responsible for their children when visiting Electric Thrill.

**FOOD AND DRINK POLICY** Only food or drink purchased within Electric Thrill can be consumed on the premises.

**SAFETY RULES** Please ensure guests adhere to safety instructions and equipment guidelines at all times for everyone's safety. Any accident must be reported to a member of staff, it is then logged and aids our efforts to ensure we operate safely.

**PERSONAL BELONGINGS** Electric Thrill will not be left responsible for customers personal belongings that are left unattended.

**IMPROPER BEHAVIOUR** While we welcome a little competition, Electric Thrill operates a zero tolerance policy with regards to bullying, threatening, inappropriate or abusive behaviour towards customers and our members of staff. If situations cannot be resolved management reserve the right to instruct people to leave the facility.